

Access Is Denied - http://xxx.xxx.xxx.xxx:786 Asks For Login Password When Opened

Summary

When accessing the control panel (http://localhost:786) you get a challenge-response login prompt in the web browser windows. Clicking cancel results in following error message.

Error: Access is Denied.

Applies To

MachPanel all versions

IIS 6.0

IIS 7.0

Solution

This problem occurs when the anonymous user is miss-configured for a web site in IIS. You have to set appropriate user and its password in IIS for anonymous user settings. Please follow the steps below:

Step1: Create User MachPanel_Web or Reset Password for MachPanel_Web

1. Click on **Start**
2. Click on **Run**
3. Type **compmgmt.msc** and press **Enter** / click **OK**. This will open **Computer Management MMC**.

In Computer Management MMC:

1. Under **System Tools** click on **Local Users and Groups**.
2. Click on **Users**.
3. Right click on **Users** and click **New User** to create new user with name **MachPanel_Web**.
4. If user already exists, **Reset Password** for this user and note current password.

Step2: Set MachPanel_Web as anonymous user

1. Click on **Start**
2. Click on **Run**
3. Type **inetmgr** and press **Enter** / Click **OK**. This will open **Internet Information Services (IIS) MMC**.

Access Is Denied - http://xxx.xxx.xxx.xxx:786 Asks For Login Password When Opened

For IIS 6.0

In IIS MMC:

1. Expand your server i.e. **PC_Name (local computer)**.
2. Click on **Web Sites**
3. Right Click and go to **Properties** for the website named: **MachPanel Control Server**.
4. Click on **Directory Security** Tab.
5. Click on **Edit** button for **Authentication and access control** option.
6. Check **Enable anonymous access**.
7. Enter username **MachPanel_Web**
8. Enter **current password** for user MachPanel_Web.
9. Check **Integrated Windows authentication** and click **OK** twice.

For IIS 7.0

In IIS MMC:

1. Expand your server i.e. **PC_Name (local computer)**.
2. Click on **Sites**
3. Then go for the website named: **MachPanel Control Server**.
4. Double Click on **Authentication icon** from the **Home Menu**.
5. Click on **Edit** button from the actions and then check the **Application Pool identity** option.
6. Click on **Application Pools** under the **PC_Name** and go to the pool name: **MachPanel Control Server**.
7. Select **MP AppPool 2.0** and click on advanced settings from the Edit Application Pool.
8. In the **Process Model**, click on the tab on the side of the **Identity** and select the **Custom Account** from there.
9. Enter username **MachPanel_Web**
10. Enter **current password** for user MachPanel_Web.

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/50043/Access-Is-Denied-httpxxx.xxx.xxx...>