Introducing MachPanel v.7





MachPanel Automation Module for Microsoft Hyper-V

Table of Contents

1.	ABOUT THIS DOCUMENT			
2. FUNDAMENTAL CONCEPTS			3	
3. MACHPANEL PROVISIONING SYSTEM			3	
4. CLOUD HOSTING THROUGH MACHPANEL				
5.	MACHPANEL CORE FEATURES			
	5.1.	High Performance and scalabilty	4	
	5.2.	Load Balancing	4	
	5.3.	Multilevel Management & Multitenancy	4	
	5.4.	Integration & Management	4	
	5.5.	Authentication & Security	4	
	5.6.	E-Commerce & Pricing	4	
	5.7.	API & Customizations	5	
	5.8.	Backup & Synchronization	5	
	5.9.	Automization & Logging	5	
	5.10.	Notifications & Mailing	5	
6.	WHAT	IS MACHPANEL AUTOMATION MODULE FOR MICROSOFT HYPER-V?	5	
7.	SERVICE ARCHITECTURE		5	
8.	DETAILED FEATURES LIST			
9.	MACHPANEL OTHER PRODUCTS			
10.	USEFUL RESOURCES			
11	CONTACTUS			

1. About This Document

This document focuses on MachPanel Automation Module for Microsoft Hyper-V. An overview of MachPanel Provisioning System along with Cloud/Enterprise hosting is presented. The document highlights how MachPanel employs Cloud/Enterprise hosting and offers hosted VPS service through MachPanel Automation Module for Microsoft Hyper-V. Finally, the document concludes to decide MachPanel's supremacy over other products in case of Cloud/Enterprise hosting.

2. Fundamental Concepts

Before proceeding further, let's start with the fundamental concepts which will help you better understand the solution according to your need. Fundamental concepts include:

- MachPanel Provisioning System
- MachPanel Shared/Traditional Hosting (Web Hosting)
- Cloud Hosting through MachPanel (Enterprise Products)

3. MachPanel Provisioning System

MachPanel Provisioning System is an **ALL-IN-ONE** complete business automation solution for Windows. It includes everything a web hosting company needs to run its day-to-day business operations. It helps to run a profitable, extensible, and successful web hosting business using latest tools and cutting edge technology.

It caters the need of **Traditional** as well as **Enterprise Hosting** supporting wide range of features including **Billing**, **Management**, **Help Desk automations** and **Network Monitoring**. In addition to automation, it provides broad 3rd party integrations with popular platforms.

4. Cloud Hosting through MachPanel

In addition to Traditional Hosting, Cloud hosting is a vital and powerful feature that MachPanel possesses. It allows various Enterprise solutions for broad Cloud Hosting Services that include:

- a. MachPanel Automation Module for Microsoft Exchange
- b. MachPanel Automation Module for Microsoft Skype for Business
- c. MachPanel Automation Module for Microsoft SharePoint
- d. MachPanel Automation Module for Microsoft CRM
- e. MachPanel Automation Module for Microsoft Hyper-V
- f. MachPanel Automation Module for Microsoft CSP
- g. MachPanel Automation Module for Windows Work Folders
- h. MachPanel Automation Module for Microsoft RDS



5. MachPanel Core Features

5.1. <u>High Performance and scalabilty</u>

✓ High Performance Windows Based Control Server

5.2. Load Balancing

- ✓ High Availability solution encompassing Load Balancing and fault tolerance
- ✓ Fully Load Balanced Control Panel via NLB or any other load balancer

5.3. <u>Multilevel Management & Multitenancy</u>

- ✓ Multi-level Management i.e. Service Provider, Reseller and Self-Service Customer Control Panel
- ✓ Support for Commission based Reseller model, and Subscription Based Reseller Model
- ✓ Subscribe Existing Organization and Users to CRM, Skype for Business and SharePoint Services

5.4. <u>Integration & Management</u>

- ✓ Ability to Manage Multiple Active Directory Domains
- ✓ Ability to Integrate & Manage different Providers for Exchange and other Services.

5.5. <u>Authentication & Security</u>

- ✓ IP Lock-Down policy for system/staff users.
- ✓ SSL Protection and Encryption of Control Panel Communication
- ✓ Secure Encrypted Information exchange between Remote and Control Server
- ✓ Single Sign-On for all Enterprise Extensions
- ✓ 3rd Party Authentication for Control Panel
- ✓ Two factor Authentication (2FA) for all types of Users
- ✓ Login with ADFS functionality added New!

5.6. <u>E-Commerce & Pricing</u>

- ✓ Complete Billing, Helpdesk and E-Commerce Center
- ✓ Automatic Setup & Billing Email Notification Manager
- ✓ Built in E-Commerce Store with Fraud Control & Prevention
- ✓ WHMCS Integration and support for all Modules

- ✓ Support for various payment gateways for automatic payment processing.
- ✓ PCI Compliance integration for Authorize.Net CIM and PayPal Pro Payflow Edition.
- ✓ Safer Pay integration added. New!

5.7. API & Customizations

- ✓ MachPanel Store API to facilitate providers to completely customize the online web store.
- ✓ MachPanel REST API Configuration New!
- ✓ Multi-language and Localization Support
- ✓ Fully Private Labeled for Provider, Reseller and End Customer Control Panel
- ✓ Terms and conditions Providers/Resellers
- ✓ Ability to customize Skin. Add Custom title on Dashboard. New!

5.8. Backup & Synchronization

- ✓ One click backup of MachPanel database from Control Panel Configuration Studio
- ✓ ADSync feature to programmatically allow automatic Active Directory Synchronization

5.9. <u>Automization & Logging</u>

- ✓ Work flows for various operations
- ✓ Detailed Audit Logs to maintain history of all operation performed via control panel

5.10. <u>Notifications & Mailing</u>

- ✓ Notifications on control Panel.
- ✓ Supports MailChimp for Mailling Lists

6. What is MachPanel Automation Module for Microsoft Hyper-V?

MachPanel Automation Module for Microsoft Hyper-V allows service providers to experience virtualization arena. Now you can offer your clients VPS Hosting with tremendous benefits and robust management controls that maximize your revenue. Windows Server 2019 provides new virtualization technology in Hyper-V, enabling you to deliver more advanced capabilities to your business for increased IT efficiency and agility.

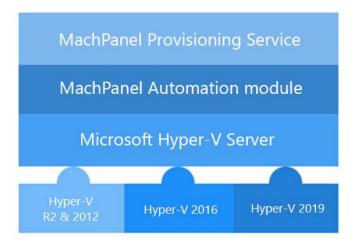
MachPanel Automation Module for Microsoft Hyper-V provides a simplified, reliable, and optimized virtualization solution, which enables improved server utilization and reduced costs. It can easily fit into customer's existing IT environments, leveraging their existing provisioning, management, support tools, processes, and skills. With **MachPanel Automation Module for Microsoft Hyper-V** you can make use of other Microsoft technologies right in one place beyond traditional web hosting.

7. Service Architecture

MachPanel supports Windows Server 2008 Hyper-V, Microsoft Hyper-V Server 2012, Microsoft Hyper-V Server 2016 and Microsoft Hyper-V Server 2019 New!. Now, avail the opportunity of increased hardware utilization, optimized business infrastructure, and improved server availability with MachPanel Automation Module for Microsoft Hyper-V Module for Windows Server 2008 R2, Windows Server 2012 and R2, Microsoft Hyper-V Server 2016 and Microsoft Hyper-V Server 2019.

Below is the service architecture for MachPanel Automation Module for Microsoft Hyper-V server:

- 1. Hyper-V Server 2019
- 2. Hyper-V Server 2016
- 3. Hyper-V Server 2012 and Hyper- V Server 2012 R2
- 4. Hyper-V Server 2008 and Hyper-V Server 2008 R2



8. Detailed Features List

MachPanel Automation Module for Microsoft Hyper-V offers a wide range of functionality. Following features are available to service providers who have purchased **MachPanel Automation Module for Microsoft Hyper-V**.

8.1 Features at a Glance

MachPanel Automation Module for Microsoft Hyper-V key features are highlighted in the table below:

Key Features	Status	
Fully Automated VPs Provisioning		
Management with Geo-redundant Hyper-V Infrastructure Support		
Both Hyper-V Standalone and Failover clustered deployments (Live and quick migration)	✓	
Web Console, KVM level access for VMs		
Metered Billing – Let your customers pay for what they use		
Public IP, Private IP, Natted IP, DNS Pools management		
Sealed images, ISO Images, OS Licensing, Detailed snapshots Management		
Hyper V virtual Switches manipulation with VM based VLAN Tagging		

8.2 Supported Features

Following is the list of supported features of MachPanel Automation Module for Microsoft Hyper-V:

Features		Supported
Active Directory Management	Manage Farm of Hyper-V servers using single Active Directory Service Account	✓
Service Offering	Intuitive Service Plan Wizard	✓

Options	Clone Service Plans	
	Group Hyper-V Servers under Server Group	
	Ability to Provision Service using Separate Service Account	
	Selling of Services Based on Server Groups	
	 Offer Service via Service Plans 	
	 Choose from Resources like CPU, RAM, Storage, Snapshots, IPs 	
	and # of VPS, and Make them Billable	
	 Bundle all Resources in a Single Service Plan Offering 	
	Sell services via Add-ons	
	 Option to set Administrator Password in VPS creation 	
	·	
	> Provision New VPS based on Sealed Image	
	Offer Variety of Operating systems via Unlimited Sealed Image	
Sealed Image	Handling	✓
Handling & Setup	Quota Settings	
	> OS Licenses	
	> ISOs Image management	
Load Balancing	Supports VPS Creation Load Balancing on Per Server Basis	✓
	> Turn Off	
	Shut down functionality is available to the VPS management	
	Section that will shut down the VPS properly.	
	➤ Hard Reset	
	Suspend	
Machine Operations	> Web Console	✓
	Change Password	
	Hyper-V "Move To" option in Provider side without FailOver	
	option	
	> Increase/Decrease RAM for VPS	
	Increase/Decrease CPU Cores for VPS	
Manage Virtual	Limit number of Snapshots per VPS	
Machine Settings	Put on Hold / Suspend Access to Panel for Customer /	✓
	Administrator	
	> Apply License Key	
Disk Management &	Hard disk Move/Expand option	
ISO Image	Attach ISO Image	✓
	> Add/Remove IP address	
	> Add/Remove In address	
NIC/IP Management	> Set/Change VLAN ID	✓
ivic/ ir ivialiagellielit	 Public, Private NIC support in Hyper-V 	•
Changhat	> ACL on VM NICs to allow only allocated IP in NIC Management	
Snapshot	> Refresh List	✓
Management	> Take Snapshot	

- Delete Snapshot
- > Apply Snapshot

8.3 High Level Features

MachPanel Automation Module for Microsoft Hyper-V allows you to benefit from a wide range of features including:

- > Automate VPS provisioning, management and billing
- Hyper-V Inventory and Monitoring
- Reduce support queries to more than 80%.
- Geo-redundant Hyper-V Infrastructure Support
- Both Hyper-V Standalone and Failover clustered deployments supported
- Next-Gen VPS and Cloud Virtualization Solution
- Complete VPS isolation and system updates
- > Snapshot and Service Plan Management
- VLanID, DNS and IP Management
- Virtual Switch Management
- Sealed Images Handling
- > Dedicated resources can be allotted to each VPS with few clicks
- ➤ Ability to Add/Edit/Remove System Resources
- Hyper-V reseller handling
- Hyper-V 2012 R2, Hyper-v 2016 & Hyper-V 2019 Support
- Support for Live/Quick migration over cluster Hyper-V 2016 and Hyper V 2019
- Hyper-V Move option in Provider side without FailOver option
- Hyper-V Network Virtualization (HNV) using NVGRE (Network Virtualization using Generic Routing Encapsulation).
- > Access permissions to allow/disallow modification of VLAN Id
- ➤ ISO Image management is allowed in Hyper-V
- > Multiple Selling Options for Providers and resellers in multiple currencies and payment cycles
 - Fixed Price bulk resources selling.
 - Metered Billing: Instant Usage Instant Bill New!
 - o Single VM Selling, both fixed price & Usage based
 - o Additional Resource Selling through Add-ons.
- Detailed Inventory for Bare Metal and Hypervisors New!
- Detailed Hyper-V Monitoring for Storage, CPU/Memory, Event Logs, Services and VM Usage. New!
- Server Group & Server Level Detailed resources usage graphs New!
- ➤ Natted IP New!
- OS Licensing Management.
- ➤ Multiple VHDs storage location on different Storage Tiers
- Storage Categorization and detailed Storage usage Calculation per VM, Total Disk Space, Consumed Disk space including snapshot space.

- ➤ Web Console, KVM level access for VMs New!
- > In demand open-source Operating Systems (Linux flavors) supported.
- ➤ MAC address in NIC listing and Subnet IP Pool listing New!
- ➤ Hourly/Metered billing for VPS module New!
- ➤ Comprehensive Integration with WHMCS. New!
- Functionality to show VM details (VM Name, IP Addresses, and link to Web Console) in Hyper-V subscription in WHMCS. New!
- ➤ Migrate to Physical Computer with different Processor Version New!



9. MachPanel Other Products

MachPanel's other products are MachPanel Automation Module for Microsoft Exchange, CRM, SharePoint, CSP, Work Folders, RDS and Skype for Business etc. It fully automates the service planning, billing, provisioning and management of several Traditional hosted services (Web Hosting) as well as Enterprise Hosting. Traditional hosting (also known as Shared Web & Data Hosting) is offered by MachPanel Automation Module for WebHosting.



10. Useful Resources

We maintain handful of useful resources to allow better support and enhance user experience with our product, making the most of it. You can utilize this supplementary information as per requirement. Just follow the mentioned links for further assistance.

No#	Documents and Guides	Links
1.	Frequently Asked Questions (FAQs):	http://kb.machsol.com/Knowledgebase/2
2.	Knowledge Base (KB):	http://kb.machsol.com/
3.	Blogs:	http://blog.machsol.com

11. Contact Us

MachSol is leader in unified automation software that solves business and operational challenges in delivering scalable hosted software in private cloud, public cloud and hybrid cloud environments.

US Office

MachSol, Inc.

21520 Yorba Linda Blvd, Ste G-451 Yorba Linda, CA 92887 United States of America

Toll free: +1 (877) 622-4765 **Phone**: +1 (949) 309-2710

Europe Office MachSol B.V.

Evert v/d Beekstraat 310 1118 CX Schiphol Netherlands

Phone: +31 (88) 622-4765

