

MachPanel v.4

Hostmatic Extension Kick Start Guide



MACHPANEL®

Revision: 1.0
MachSol Corporation, USA.

AUTOMATION IN CONTROL

Table of Contents

1	LOGGING IN.....	3
2	PREPARING TO OFFER WEB & DATA HOSTING SERVICE VIA MACHPANEL	4
2.1	SETTING UP COMPANY.....	4
2.2	CONFIGURING DOMAIN REGISTRARS.....	4
	<i>Configuring Provider: Stargate</i>	<i>4</i>
2.3	SETTING UP SELLABLE TLDS	5
2.4	CONFIGURING PAYMENT GATEWAY & BILLING CURRENCY	8
	<i>Configuring Provider: 2Checkout</i>	<i>8</i>
	<i>Setup billing currency/Payment Group Management</i>	<i>9</i>
2.5	CREATE ACCESS TEMPLATE	9
2.6	CREATE/SET NAME SERVERS.....	10
2.7	CREATE/SET PARKING PAGES	10
2.8	CREATE/SET DNS TEMPLATES.....	11
2.9	EDIT/CUSTOMIZE EMAIL TEMPLATES	11
3	PREPARE YOUR SERVERS	12
3.1	SERVER GROUP MANAGEMENT	13
3.2	SERVER GROUP MEMBER MANAGEMENT	15
4	ADD SERVICE ROLES TO SERVERS	17
5	SHARED HOSTING PLAN MANAGEMENT	21
6	CREATE CUSTOMER	24
7	SERVICE PROVISIONING	24
8	VIEWING SUBSCRIPTION	25
9	SELF SERVICE TOOLS	25
10	MACHPANEL SUPPORT	26
10.1	BUG REPORTING	26
10.2	POST YOUR IDEAS & SUGGESTIONS.....	27
11	SEND US YOUR FEEDBACK ABOUT THIS DOCUMENT	27

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Note: This guide is just to get started with the MachPanel's Hostmatic Module. For more detailed and in depth information please consult guides and manuals available at: <http://kb.machsol.com/Downloads/>

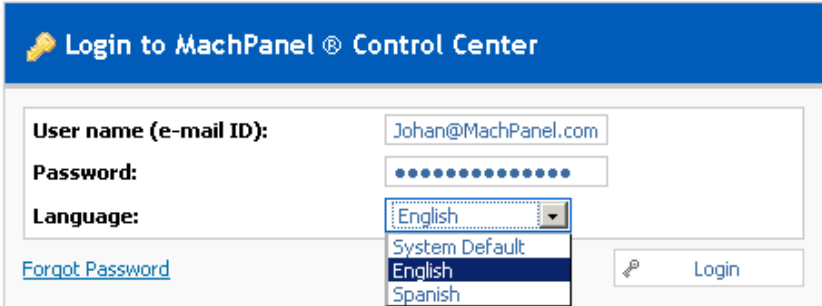
Note: Please use "Download" section (<http://www.machsol.com/Customer/CustomerDownloads.aspx>) in **Customer Portal** to access related guides.

1 Logging In

After successful installation, you connect to the control panel, you will be prompted for login name and password.

To log in to your MachPanel Provisioning System:

1. Run your web browser application (e.g. Internet Explorer, Firefox etc.) and type the URL (in the address bar) provided by your provider.
2. Hit Go button on the web browser or press Enter.
3. MachPanel Control Center login screen will open.



4. Type your e-mail address into the **Login** box (e.g. john@MachPanel.com), and type the password your provider gave you into the **Password** box.
5. Select your preferred language for your control center from the **Language** drop-down list.
6. Selection of **System default** value will use the already saved interface language in your preferences (For the first time use you can skip this step).
7. Click **Log in** button.
8. Now you will have access to MachPanel Control Center and MachPanel 360 degree view will show you the functions available for your account.

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2 Preparing to Offer Web & Data Hosting Service via MachPanel

With the introduction of Hostmatic extension, MachPanel now offers management of Web and Data Hosting services from single control panel.

Following steps need to be taken to setup web and data hosting in MachPanel.

2.1 [Setting Up Company](#)

1. **Setup your company's** official name, postal addresses, phone numbers, etc (**System Configuration » Company Profile**).
2. **Create staff users** who will access the provider control center (**System Configuration » System Users » Staff User**).
3. **Select the currency** you will use to bill your customers. You may select more than one currencies (**System Configuration » Billing Configuration » Payment Groups**).

2.2 [Configuring Domain Registrars](#)

Set up domain registrars for automatic domain registration and renewals.

Configuring Provider: Stargate

To configure Stargate domain registrar, navigate the following path:

Home » System Configuration » Providers » Domain Registrars

Click on the **Configure** link for setting attributes.



Domain Providers		Configure
Provider Status		
Provider	Stargate	
Enable Directi (Logic Boxes)	Yes	
Enable Test Mode	No	
Provider Configuration		
* User name	fawad@apps4rent.com	
Password		
Confirm password		
* Parent ID	166523	
Allow Transfer	No	
Allow Change Contact Info	No	
Allow Register Name Server	No	
Default WHOIS Setting		
Admin Contact		
Use Customer Profile Data	<input checked="" type="checkbox"/>	
* Full Name	use client data	
* Company	use client data	

2.3 [Setting up Sellable TLDs](#)

You can add as many TLDs (Top Level Domains) to the system as you need. You assign TLDs to appropriate domain registration supported by the system.

Note: If you assign TLD to invalid registrar the system will not be able to register the TLD. For example, you shouldn't assign .COM TLD to Nominet (.uk) since it cannot handle .COM TLD.

Create TLDs

To create TLD, navigate to following path:

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Home » Service Plans » Domain Name Products

Click **Add New TLD** button. When the page loads, you will see the following settings.



com - Domain Name Products	
Edit TLD	
Step-1 Step-2 Step-3 Step-4	
* Extension:	com
Registrar:	DirectI (Logic Boxes)
Active:	<input checked="" type="checkbox"/>
Is transferable:	<input checked="" type="checkbox"/>
Minimum term:	Annual
Local Renew type:	MachPanel Renew
Remote lock:	<input type="checkbox"/>
Next	

Once you click the Next button you will be present with series of forms to configure your product.

Payment Cycles: This form lets you select Payment Cycles for the TLD. You must select at least one payment cycle and payment group. Select the payment cycle and click right arrow button to move it to Selected Cycles list. Select the payment group and click right arrow button to move it to Selected Payment Groups list.



Edit TLD

Step-1 | **Step-2** | Step-3 | Step-4

Payment Cycles

Available Cycles: 2 Years, 3 Years, 4 Years, 5 Years

Selected Cycles: Annual

Payment Groups

Available Payment Groups: Great Britain Pound, Chile Peso (CLP), BHD, AED

Selected Payment Groups: US Dollar

Previous Next

Price Group: This form lets you set prices for the Payment Cycles and Payment Groups you have selected in the previous step. Enter prices in each box.

Edit TLD

Step-1 | Step-2 | **Step-3** | Step-4

Price Group

Price Group	Payment Cycles	Price	Discount	Renewal/Transfer price
US Dollar	Annual	USD 100,0	0%	Renewal price: USD 25, (Yearly)
				Transfer price: USD 50,

Previous Next

Associate Addon: This form lets you associate addon with your domain name. Your client may buy these addon using online store or order them through their customer control center.



Edit TLD

Step-1 Step-2 Step-3 **Step-4**

[Click to Create New #](#)

Associate Add-on

Selectable Add-ons		Selected Add-ons
<div style="border: 1px solid #ccc; padding: 2px;">new addon</div>	<div style="display: flex; justify-content: space-around; gap: 10px;"> >> << </div> <div style="display: flex; justify-content: space-around; gap: 10px;"> > < </div>	<div style="border: 1px solid #ccc; padding: 2px;">test</div>

Previous Finish

Click **Finish** button to complete product setup.

2.4 Configuring Payment Gateway & Billing Currency

Payment gateway is an important third-party component/module among different business environment where online payments are concerned.

Configuring Provider: 2Checkout

To configure 2Checkout as your payment gateway, navigate the following path:

Home » System Configuration » Providers » Payment Gateways

Payment Gateway Providers Configure

Provider Status

Provider	2Checkout
Enabled	<input type="checkbox"/> Yes
Enable Test Mode	<input type="checkbox"/> Yes

Provider Configuration

* Merchant ID:	<input type="text" value="UserName"/>
* API URL:	<input type="text" value="https://www.2checkout.com/2co/buyer/purchase?"/>
Validate gateway response:	<input checked="" type="checkbox"/>
* Validation code:	<input type="text" value="mango"/>

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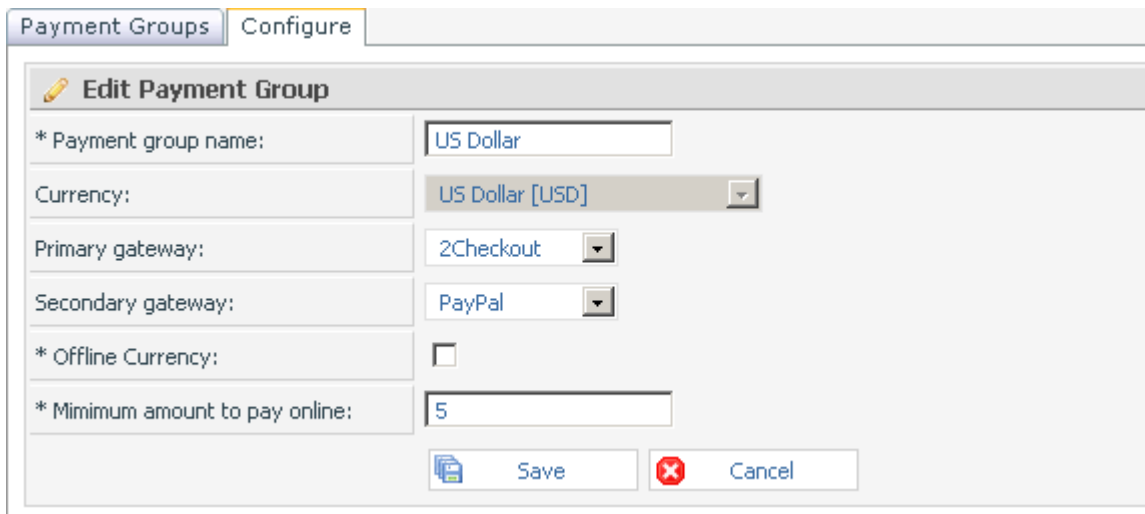
Setup billing currency/Payment Group Management

Adding a new payment group facilitates you to add new currency in the case if there exists no default currency or you need to configure it as per your requirements.

To setup currencies suitably and to configure those with payment gateways navigate to the following path:

Home » System Configurations » Billing Configurations » Payment Groups

Click on the **Add Payment Group** button and it will take you to the following interface where you can setup Payment Group according to your needs and suitability.



The screenshot shows a web interface for editing a payment group. At the top, there are tabs for 'Payment Groups' and 'Configure'. Below this is a header 'Edit Payment Group' with a pencil icon. The form contains the following fields:

- * Payment group name: Text input with 'US Dollar'.
- Currency: Dropdown menu with 'US Dollar [USD]' selected.
- Primary gateway: Dropdown menu with '2Checkout' selected.
- Secondary gateway: Dropdown menu with 'PayPal' selected.
- * Offline Currency: Unchecked checkbox.
- * Minimum amount to pay online: Text input with '5'.

At the bottom of the form are two buttons: 'Save' (with a floppy disk icon) and 'Cancel' (with a red 'X' icon).

2.5 [Create Access Template](#)

An access template is used to set permission for your customer. You can assign or limit certain permissions which enable the client to use features through your control panel.

To add or edit “Customer Access Template”, you will need to navigate to:

Home » Clients Manager » Customers



[Clients List](#) | [Access Template](#)

Operations

[+ Add Template](#)

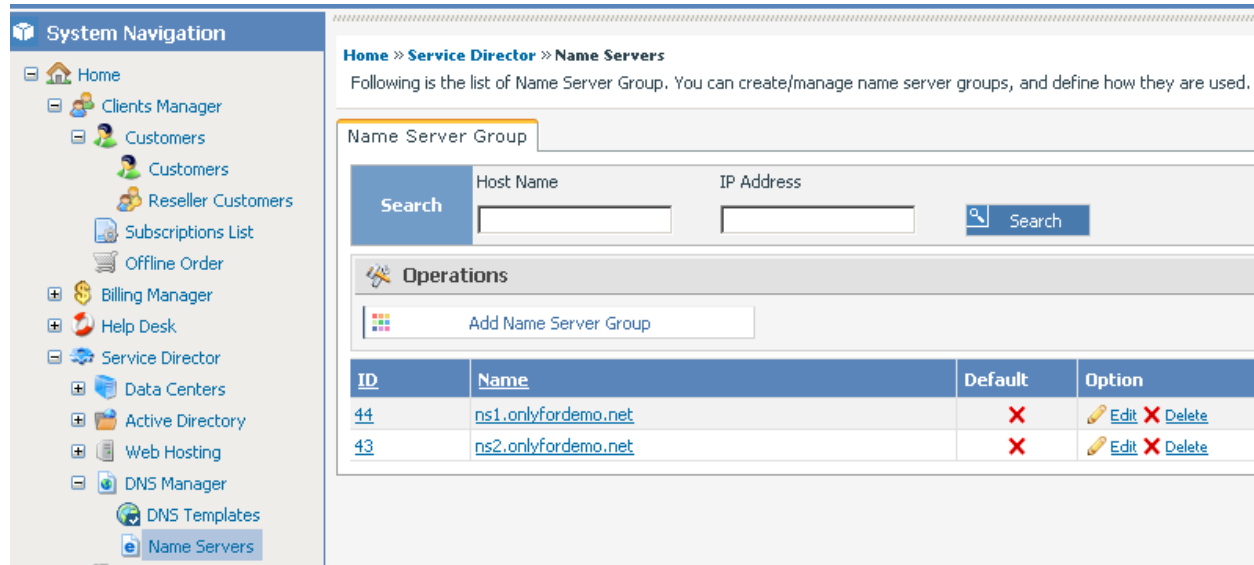
Access Template Name	Options
Restricted Updated	Edit Delete
Limited to	Edit Delete

2.6 Create/Set Name Servers

You can create/manage name server groups, and define how they are used.

To create / set name server, you will need to navigate to:

Home » Service Director » DNS Manager » Name Servers



System Navigation

- Home
- Clients Manager
- Customers
- Reseller Customers
- Subscriptions List
- Offline Order
- Billing Manager
- Help Desk
- Service Director
 - Data Centers
 - Active Directory
 - Web Hosting
 - DNS Manager
 - DNS Templates
 - Name Servers**

Home » Service Director » Name Servers

Following is the list of Name Server Group. You can create/manage name server groups, and define how they are used.

Name Server Group

Search: Host Name IP Address [Search](#)

Operations

[Add Name Server Group](#)

ID	Name	Default	Option
44	ns1.onlyfordemo.net	✗	Edit Delete
43	ns2.onlyfordemo.net	✗	Edit Delete

2.7 Create/Set Parking Pages

This is created as your default web page. To create / set parking page, you will need to navigate to:

Home » Service Director » Web Hosting » Setup

Parking Page

Operations

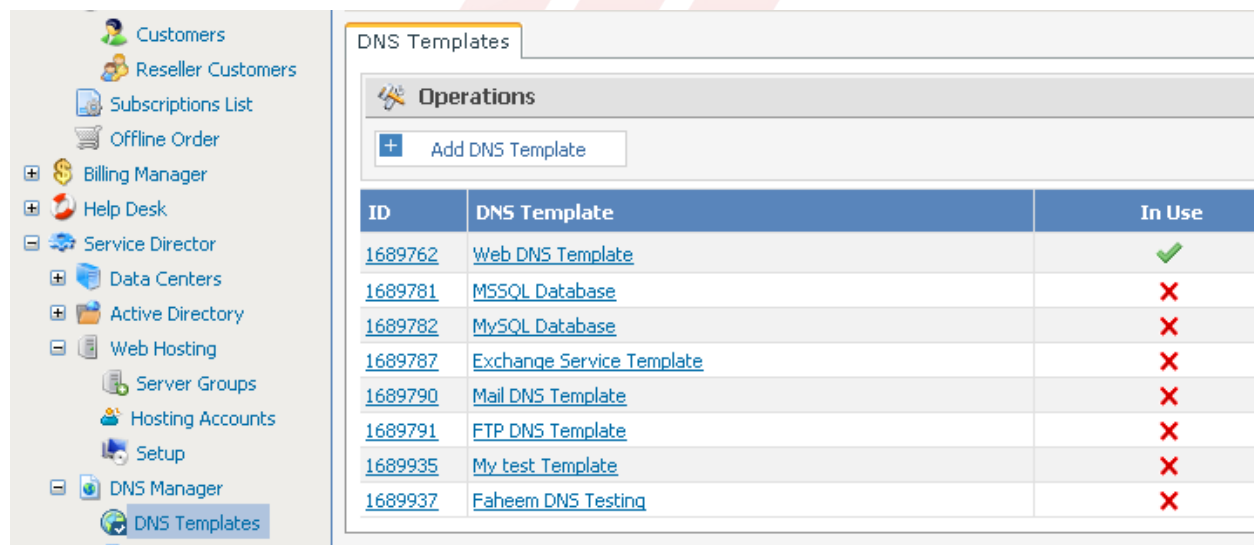
+ Add Parking Page

Parking Page Name	Options
Classic (default.html)	View Edit Remove
Elegant (default.html)	View Edit Remove
Visage (default.html)	View Edit Remove
Elegant (default.html)	View Edit Remove

2.8 Create/Set DNS Templates

User can define template. This is used by customer to tell what DNS record to set if an MS SQL database is created and what DNS to set for mail etc. To create / set DNS templates, you will need to navigate to:

Home » Service Director » DNS Templates



DNS Templates

Operations

+ Add DNS Template

ID	DNS Template	In Use
1689762	Web DNS Template	✓
1689781	MSSQL Database	✗
1689782	MySQL Database	✗
1689787	Exchange Service Template	✗
1689790	Mail DNS Template	✗
1689791	FTP DNS Template	✗
1689935	My test Template	✗
1689937	Faheem DNS Testing	✗

2.9 Edit/Customize Email Templates

To Edit/Customize email templates, you will need to navigate to:

Home » System Configuration » Emails Configuration » Email Templates



Email Templates

Password Notification Emails

Operations

Email from name:	<input type="text" value="Support Dept"/>	Reply-To name:	<input type="text" value="Support Dept."/>
Email from address:	<input type="text" value="fawad@machpanel.com"/>	Reply-To Address:	<input type="text" value="fawad@machpanel.com"/>
Email CC address:	<input type="text"/>	Email BCC address:	<input type="text"/>

[Password Update \(Hosting CP\)](#) [Edit Template](#)
[Forgot Password](#) [Edit Template](#)

Package Suspension/Enable Emails

Operations

Email from name:	<input type="text" value="Support Dept"/>	Reply-To name:	<input type="text" value="Support Dept."/>
Email from address:	<input type="text" value="fawad@machpanel.com"/>	Reply-To Address:	<input type="text" value="fawad@machpanel.com"/>
Email CC address:	<input type="text"/>	Email BCC address:	<input type="text"/>

3 Prepare Your Servers

To start off with Hostmatic, you need to first setup different servers. With MachPanel you create Server Groups and assign a hosting panel provider to it. Each server group can have only 1 hosting panel assigned to it whereas it can have unlimited number of Server Group Members. With the use of several properties, you can configure MachPanel to provision hosting services via assigned control panel in a load balanced manner.

Scenario

Throughout the walkthrough we will follow the below mentioned scenario. Upcoming steps in chronological order will provide necessary instructions to get started:

- Create a server group called **Premium Hosting Server Group**.
- Assign **Hostmatic Control Server** as the hosting panel provider.
- Assign 3 server group members to this Server Group. Group members are actual servers where Hostmatic is installed and used for hosting provisioning.
- Create a hosting plan "Premium Hosting" and assign **Premium Hosting Server Group** to this package.

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- Now, when you sell Premium Hosting Package, MachPanel will automatically provision the hosting service on a suitable server participating in the designated server group.

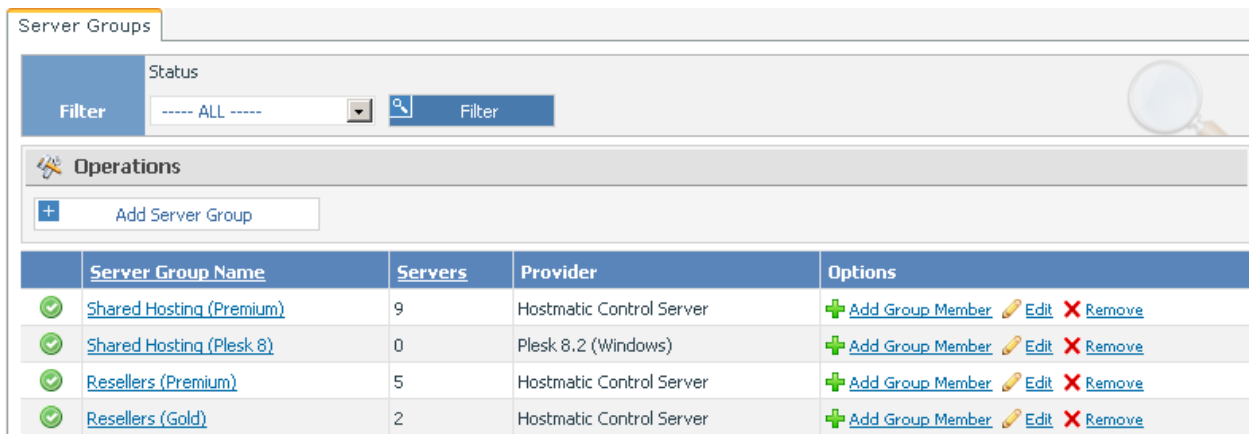
3.1 Server Group Management

Web hosting servers are created to offer web hosting services. A server group is later assigned to a service plan thus enabling service setup on that server group for customer subscribing to the service plan.

Example

To add a hosting server group, navigate the following path:

Home » Service Director » Web Hosting » Server Groups



	Server Group Name	Servers	Provider	Options
✓	Shared Hosting (Premium)	9	Hostmatic Control Server	+ Add Group Member Edit Remove
✓	Shared Hosting (Plesk 8)	0	Plesk 8.2 (Windows)	+ Add Group Member Edit Remove
✓	Resellers (Premium)	5	Hostmatic Control Server	+ Add Group Member Edit Remove
✓	Resellers (Gold)	2	Hostmatic Control Server	+ Add Group Member Edit Remove

Click on **Add Server Group** button and complete the wizard steps. Click **Next** button to proceed to subsequent steps.



Step-1

Complete step-1 as follows:

* Server Group Name:	Premium Hosting Server Group
Provider:	Hostmatic Control Server
Fill Style:	Least Filled First One-By-One
Purpose:	Shared & Reseller Hosting Shared Hosting Reseller Hosting
Automatic provisioning:	<input checked="" type="checkbox"/>
Enabled:	<input checked="" type="checkbox"/>
<input type="button" value="Save"/> <input type="button" value="Cancel"/>	

Step-2

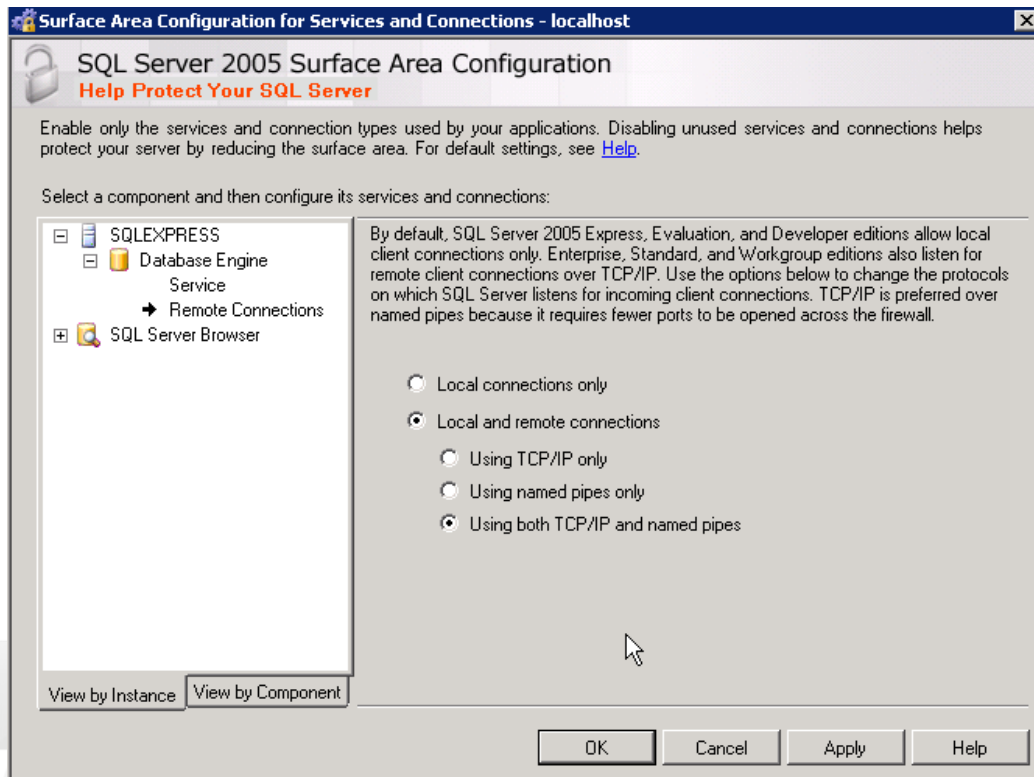
IMPORTANT: Create a user “MachPanel_Prov_Admin” on each MachPanel controlled Remote Server and make it member of **ADMINISTRATORS** group. Later use **ONLY** this user when adding Hostmatic server to server group. Complete step-2 as follows:

* Reference Id:	1
Datacenter:	Verio.NET
Rack:	N/A
Switch:	N/A
* Server IP:	68.145.121.70
* Administrator login:	MachPanel_Prov_Admin
* Administrator password:	••••••••
* Confirm administrator password:	••••••••

Finally click **Finish** button on completion.



Note: When configuring MS SQL 2005 server, add **MachPanel_Prov_Admin** user created earlier. Ensure that after MS SQL install you enabled “**Local and remote connections**” using Surface Area Configuration option of SQL.



3.2 Server Group Member Management

Group Member is hosting server assigned to server group.

Example

To add a hosting server as group member, navigate the following path:

Home » Service Director » Web Hosting Servers » Server Groups

Create DNS Server

Click on **Add Group Member** button in front of desired server group (i.e. Premium Hosting Server Group1 in this example).

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* Reference Id:	<input type="text" value="DNS"/>
Datacenter:	<input type="text" value="Verio.NET"/>
Rack:	<input type="text" value="N/A"/>
Switch:	<input type="text" value="N/A"/>
* Server IP:	<input type="text" value="68.145.121.73"/>
* Administrator login:	<input type="text" value="MachPanel_Prov_Admin"/>
* Administrator password:	<input type="password" value="....."/>
* Confirm administrator password:	<input type="password" value="....."/>

Click **Save** button for changes to take effect.

Create Web Server

Home » Service Director » Web Hosting Servers » Server Groups

Click on **Add Group Member** button in front of desired server group (i.e. Premium Hosting Server Group1 in this example).

* Reference Id:	<input type="text" value="Web"/>
Datacenter:	<input type="text" value="Verio.NET"/>
Rack:	<input type="text" value="N/A"/>
Switch:	<input type="text" value="N/A"/>
* Server IP:	<input type="text" value="68.145.121.71"/>
* Administrator login:	<input type="text" value="MachPanel_Prov_Admin"/>
* Administrator password:	<input type="password" value="....."/>
* Confirm administrator password:	<input type="password" value="....."/>

Click **Save** button for changes to take effect.

Create Mail Server

Home » Service Director » Web Hosting Servers » Server Groups

Click on **Add Group Member** button in front of desired server group (i.e. Premium Hosting Server Group1 in this example).

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* Reference Id:	Mail
Datacenter:	Verio.NET
Rack:	N/A
Switch:	N/A
* Server IP:	68.145.121.72
* Administrator login:	MachPanel_Prov_Admin
* Administrator password:	••••••••
* Confirm administrator password:	••••••••

Click **Save** button for changes to take effect.

Now, you can see that all the server group members are shown within the Server Group (following figure shows this). Now next step will be to assign service roles to each of these.

Server Groups Web Hosting Servers

Operations

[Add Server to Group](#)

Server group	Premium Hosting Server Group1	Provider	Hostmatic Control Server
Server name	Services	Options	
✓	Web	Services Edit Disable Remove	
✓	Mail	Services Edit Disable Remove	
✓	DNS	Services Edit Disable Remove	

4 Add Service Roles to Servers

You can assign multiple service roles to several servers or you may assign multiple service roles to a single server as appropriate.

Example

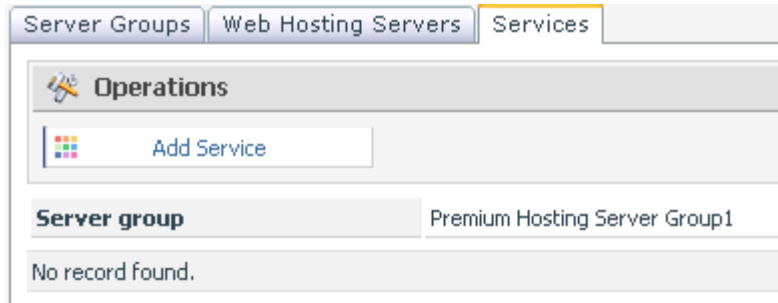
Here in this example different service roles will be assigned to different servers.

For assigning role to a server navigate to:

Home » Service Director » Web Hosting Servers » Server Groups

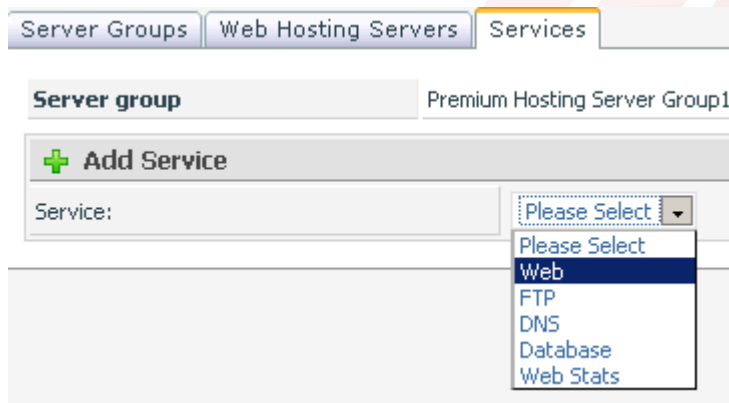
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Click on the particular server and click **Add Service** button. Here in this example, three services (DNS, Mail and Web) will be assigned to each of the three servers.



Web Service

Select your preferred service (e.g. Web in this case)



Complete the fields as indicated.

Note: Don't forget to apply the template as highlighted below:



* ColdFusion flash remoting directory:	<input type="text" value="C:\CFusionMX7\runtime\lib\wsconfig\"/>
* ColdFusion temp directory:	<input type="text" value="C:\CFusionMX7\runtime\servers\coldfusion\SERVER-INF\temp\www\"/>
* ColdFusion API url:	<input type="text" value="http://localhost/CFIDE/adminapi/cf7adminapi.cfc"/>
Exclude CF tags list:	<input type="text"/>
Exclude CF function list:	<input type="text"/>
Active Directory Integration	
Users OU:	<input type="text"/>
Groups OU:	<input type="text"/>
Account Limits:	
* Maximum websites load:	<input type="text" value="5"/> <input type="checkbox"/> Unlimited
* Current number Of websites:	<input type="text" value="0"/>
Parking Page:	
Parking Page:	<input type="text" value="Classic"/> (Parking page deployed for websites)
DNS Records	
Apply DNS template:	<input type="text" value="Web DNS Template"/> (DNS records created on service setup)
<input type="button" value="Save"/> <input type="button" value="Cancel"/>	

Finally click **Save** button.

DNS Service

Select your preferred service (e.g. DNS in this case)

Server Groups	Web Hosting Servers	Services
Server group	Premium Hosting Server Group1	
+ Add Service		
Service:	<input type="text" value="Please Select"/> <ul style="list-style-type: none"> Please Select FTP Mail DNS Database Web Stats 	

Complete the fields as indicated.

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+ Add Service

Service:

Server Settings

Provider:

* Friendly name:

DNS Settings

DNS Server Role:

* SOA Record:

* Refresh Interval:

* Retry Interval:

* Expire Limit:

* TTL:

Name Servers for this DNS

Assigned Name Servers:

Finally click **Save** button for changes to take effect.

Mail Service

Select your preferred service (e.g. Mail in this case)

Server Groups | Web Hosting Servers | **Services**

Server group: Premium Hosting Server Group1

+ Add Service

Service:
Please Select
FTP
Mail
DNS
Database
Web Stats

Complete the fields as indicated.



+ **Add Service**

Service:

Provider:

* Friendly name:

✉ **Mail Settings**

* Web Service:

* Mail Server Physical path:

* User Name:

* Password:

⚖ **Account Limits**

* Maximum mailboxes:

* Current number of mailboxes:

🌐 **DNS Records**

Apply DNS template:


5 Shared Hosting Plan Management

MachPanel Supports shared hosting plans provisioning on supported providers. Hosting Plans are created through powerful Service Plan Wizard. To create a hosting plan, navigate to following path:

Home » Service Plans » Hosting Products

Click **Add New Product** button. When the page loads, you will see the following settings:



<div style="display: flex; justify-content: space-between;"> Step-1 Step-2 Step-3 Step-4 Step-5 Step-6 Step-7 Step-8 Step-9 </div>	
 Basic Product Information	
Product type	Shared Hosting
Control Panel:	Hostmatic Control Server
Server group	<div style="border: 1px solid #ccc; padding: 2px;"> Platinum Hosting Gro fhfh Premium Hosting Ser HostmaticServer </div>
* Product name	Premium Hosting
* Product comments	New Offering
Is active	Yes
Allow prorate	Yes
Associate Add-on	Optional
Associate domain	Required
Date:	2/24/2009



Payment Cycles: This form lets you select Payment Cycles for the plan. You must select at least one payment cycle and payment group.



Step-1 Step-2 **Step-3** Step-4 Step-5 Step-6

Payment Cycles

Available Cycles	Transfer Buttons		Selected Cycles
Weekly	12 >>	12 <<	Monthly
2 Weeks	12 >	12 <	*
3 Weeks			
2 Months			

Payment Groups

Available Payment Groups	Transfer Buttons		Selected Payment Groups
Great Britain Pound	\$ >>	\$ <<	US Dollar
Chile Peso (CLP)	\$ >	\$ <	*
BHD			
AED			

Possible Product Upgrade / Downgrade: Here you may configure the upgrade and downgrade behavior of this product.

Step-1 Step-2 Step-3 Step-4 **Step-5** Step-6

Possible Product Upgrade / Downgrade

	Selectable Products	Transfer Buttons		Selected Products
Product May Upgrade In	DistributedDNS ECTest Product End Customers Faheem Hostmatic	6 >>	6 <<	Bronze Shared Hostin
		6 >	6 <	
Product May Downgrade In	DistributedDNS ECTest Product End Customers Faheem Hostmatic	6 >>	6 <<	Hostmatic Package
		6 >	6 <	

After completing all steps, click **Finish** button to complete product setup.

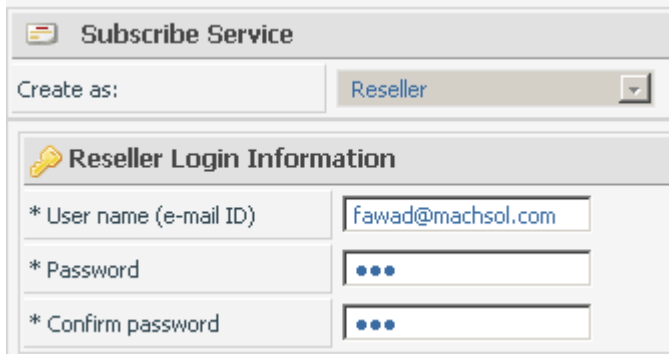


6 Create Customer

Off-line form is a convenient way for provider to add new client account or to add subscriptions to existing client accounts. To create a client using this method, navigate to the following path:

Home » Clients Manager » Offline Order

Complete the required fields and click on **Add and Subscribe to Service** button.



Select desired currency (e.g. US Dollar in this case and check Shared Hosting). Select the package that you created (e.g. Premium Hosting Package in this example).

Click on **Add to Cart** button. Finally save the information after completing the steps.

7 Service Provisioning

Service Queue is used to manage new orders provisioning, renewal, deletion, suspension, etc. It is central location where the provision staff can view the incoming orders, their status, leave notes, and manually control the failed orders.

To view Service Queue, navigate the following path:

Home » Service Director » Service Queue

[Home](#) » [Service Director](#) » [Service Queue](#) [Back](#) [Help](#)

Service Queue lets you view the provisioning queue. Here is a list all subscriptions pending for provisioning along with the status. Click on Error status to know the error detail.

QID	ID	Client Name	Owner	Domain Name	Service Type	Status
<input type="text"/>	<input type="text"/>	<input type="text"/>	--Select Owner--	<input type="text"/>	All	All

Service Queue | [Domain Transfer Queue](#)

Status	ID	Command	Date Entered	Tries	Last Tried	Client	Owner	Option
In-Q	29533	Provision Hosting: (Hostmatic Control Server)	2/24/2009 1:03:56 PM	0	2/24/2009 1:03:56 PM	# 1011 Fawad Khan	Host Admin	Re-activate Run Control

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Simply click on **Run** link to provision.

8 Viewing Subscription

You can clearly see that Premium Hosting Package is visible under subscriptions. To view a subscription, navigate the following path:

Home » Clients Manager » Subscriptions List

9 Self Service Tools

For displaying the summary of services that you can manage, navigate to:

Home » Service Director » Web Hosting » Hosting Accounts » Service Management

Click on **Service Management** link.


You can manage the following:

1. **Domain Management**
2. **Hosting Management**
3. **Email Management**





General | Service Control


Summary


Domain:	 http://faheempackage2.com (Running)	Disk usage:	Unknown of Unlimited
IP address:	192.168.1.182	Bandwidth usage:	Unknown of of 234 MB
Name servers:	ns1.hostbreak.com ns2.hostbreak.com		


Domain Management


Turn On/Off



Sub-Domains



Domain Aliases



Rename Domain



Limits


Hosting Management



Website Settings



Default Documents



URL Redirection



Custom Errors



MIME Types



Virtual Directory



FrontPage Extensions



Scripting



FTP Users



Databases



ODBC DSN


File Manager



SSL Certificates



Shared SSL Links



Website Stats



DNS


Email Management


Turn On/Off


Mail Domain


Email Accounts


Email Lists


Email Groups

10 MachPanel Support

To manage your issues, bugs and other suggestions we had planned a better idea rather to lost ourselves on managing excel sheets.

10.1 [Bug Reporting](#)

Following is the automated system for bug reporting & tracking :

http://ideas.machsol.com/pages/bug_reporting/

We would suggest and recommend you to report and track all your bugs in this system now onwards, you will get instant feedback, comments and solutions from our team. This would also give better picture of your issues and bugs to all of us. Your mentioned issues will be forwarded and we will update regarding your issue. Please feel free to discuss if you have any comments, suggestions or questions regarding it.

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10.2 Post your Ideas & Suggestions

You can post your suggestions, ideas or any sort of feedback at our online dedicated section:
<http://ideas.machsol.com/>

11 Send Us Your Feedback about This Document

We appreciate hearing from you. To send your feedback, click the following link and type your comments in the message body.

<http://www.machsol.com/company/feedback.aspx>

Note: The subject-line information is used to route your feedback. If you remove or modify the subject line we may be unable to process your feedback.

[Send Feedback](#)

