

WHMCS integration in MachPanel

Summary

This article provides how to enable and integrate WHMCS in MachPanel..

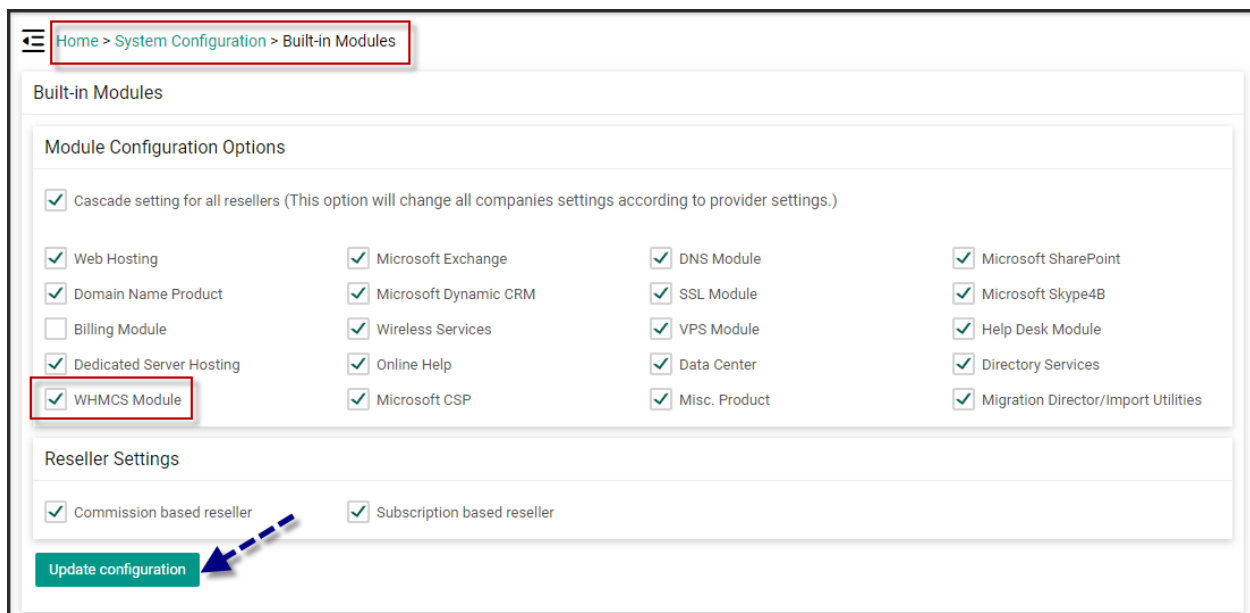
Applies To

This article applies to MachPanel v5.6.30 and above.

How to enable WHMCS Mode in MachPanel?

In order to enable WHMCS, please navigate to the path: **Home » System Configuration » Built-in Modules**

It will automatically turn OFF your billing Module. See the snapshot below:



How to linked existing subscriptions to WHMCS?

This section answers the following queries:

1. How to handle if MachPanel has existing subscriptions which need to be linked to WHMCS.?

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2. How to handle if WHMCS has existing subscriptions which need to be linked with Subscriptions in MachPanel.?

Open WHMCS interface, and select **Product\Services** under **Clients** tab as shown in the snapshot below to associate Subscription(s) in MachPanel to that in WHMCS and vice versa. Each subscription/add-on that can be associated will be listed in dropdown.

You can get the **Subscription ID** and by pointing\clicking on Client Name you can get the **Client ID**.

The screenshot shows the WHMCS interface. The top navigation bar includes links for Home, Client Area, My Notes, My Account, and Logout. The main navigation menu has tabs for Clients, Orders, Billing, Support, Reports, Utilities, Addons, Setup, and Help. The Clients tab is active, and the Products/Services dropdown menu is open, showing options like Shared Hosting, Reseller Accounts, VPS/Services, and Other Services. The left sidebar contains links for View/Search Clients, Add New Client, List All Products/Services, Service Addons, Domain Registrations, Cancellation Requests, and Affiliates. The main content area displays a table of subscriptions with columns for ID, Product/Service, Client Name, Billing Cycle, Price, and Next Due Date. A green arrow points to the Client Name column, and a green box highlights the 'Send Message' button.

ID	Product/Service	Client Name	Billing Cycle	Price	Next Due Date
13	Exchange Extra MailBoxes	John (John)	Free	\$0.00 USD	-
2	Additional mailbox 2	John (John)	Free	\$0.00 USD	-
3	Additional mailbox	John (John)	Free	\$0.00 USD	-

How to integrate WHMCS Mode in MachPanel?

Now navigate to the following path: **Home » Import Utilities » WHMCS Import wizard.**

You can Search by **Subsc.ID** and **Service Type** etc as shown below and **Save** your search. If a customer isn't already associated both the fields **WHMCS ID** and **WHMCS UserID** will be shown empty and can be filled by knowing service/add-on id and client ID from steps as explained above. It will show a successful message after clicking on **Save**.

The screenshot shows the WHMCS Import wizard interface. It includes a search section with fields for Customer ID, Customer Name, and WHMCS User ID. Below the search fields is a 'Search' button. There is also a 'Save' button. The bottom section shows a table with columns for Status, Customer, and WHMCS User ID. The table contains one row with the status 'Active', the customer name '#35 Chris Robert (Avalara)', and the WHMCS User ID '0'.

Status	Customer	WHMCS User ID
Active	#35 Chris Robert (Avalara)	0

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What happens to old invoices in MachPanel? or Do they get transferred to WHMCS?

Currently we aren't offering any solution to existing invoices due to different billing structure of MachPanel and WHMCS. Existing invoices can be achieved and used as reference to create plan at WHMCS.

Note: Once WHMCS module is Enabled MachPanel billing will not be available to use.

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/53437/WHMCS-integration-in-MachPanel>