WHMCS integration in MachPanel

Summary

This article provides how to enable and integrate WHMCS in MachPanel..

Applies To

This article applies to MachPanel v5.6.30 and above.

How to enable WHMCS Mode in MachPanel?

In order to enable WHMCS, please navigate to the path: **Home » System Configuration » Built-in Modules**

It will automatically turn OFF your billing Module. See the snapshot below:

Home > System Configuration >	Built-in Modules		
Built-in Modules			
Module Configuration Options	5		
✓ Cascade setting for all resellers	(This option will change all companies setti	ngs according to provider settings.)	
✓ Web Hosting	✓ Microsoft Exchange	✓ DNS Module	✓ Microsoft SharePoint
✓ Domain Name Product	✓ Microsoft Dynamic CRM	SSL Module	Microsoft Skype4B
Billing Module	✓ Wireless Services	✓ VPS Module	✓ Help Desk Module
✓ Dedicated Server Hosting	✓ Online Help	✓ Data Center	✓ Directory Services
WHMCS Module	✓ Microsoft CSP	Misc. Product	Migration Director/Import Utilities
Reseller Settings			
Commission based reseller	Subscription based reseller		
Update configuration			

How to linked existing subscriptions to WHMCS?

This section answers the following queries:

1. How to handle if MachPanel has existing subscriptions which need to be linked to WHMCS.?

2. How to handle if WHMCS has existing subscriptions which need to be linked with Subscriptions in MachPanel.?

Open WHMCS interface, and select **Product\Services** under **Clients** tab as shown in the snapshot below to associate Subscription(s) in MachPanel to that in WHMCS and vice versa. Each subscription/add-on that can be associated will be listed in dropdown.

You can get the **Subscription ID** and by pointing\clicking on Client Name you can get the **Client ID**.

	*~			18 Pend	ing Orders 0 Ove	erdue Invoices 0	Ticket(s) Awaitin	g Reply				
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		View/Search Cl	ients	_								
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<u>View/Search Clients</u> Add New Client	Search	Service Addons Domain Registr		- Reseller A		_						
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How to integrate WHMCS Mode in MachPanel?

Now navigate to the following path: Home » Import Utilities » WHMCS Import wizard.

You can Search by **Subsc.ID** and **Service Type** etc as shown below and **Save** your search. If a customer isn't already associated both the fields *WHMCS ID* and *WHMCS UserID* will be shown empty and can be filled by knowing service/add-on id and client ID from steps as explained above. It will show a successful message after clicking on **Save**.

Operations Click to enable skip Exchange organization creation for import Note: Click to loggle Enable/Disable exchange org creation step in exchange subscription provisioning. Note that if setting is off, exchange organization created during exchange subscription provisioning. Note that if setting is off, exchange organization created during exchange subscription provisioning. Note that if setting is off, exchange organization created during exchange subscription provisioning. Note that if setting is off, exchange organization created during exchange subscription provisioning. Note that if setting is off, exchange organization created during exchange subscription provisioning. Note that if setting is off, exchange organization created during exchange subscription provisioning. Note that if setting is off, exchange organization created during exchange subscription provisioning. Note that if setting is off, exchange organization created during exchange subscription provisioning. Note that if setting is off, exchange organization created during exchange subscription provisioning. Note that if setting is off, exchange organization created during exchange subscription provisioning. Note that if setting is off, exchange organization created during exchange subscription provisioning. Note that if setting is off, exchange organization created during exchange subscription provisioning. Note that if setting is off, exchange organization created during exchange organization created during exchange subscription provision created during exchange organization crea	Customers	Subscriptions List		
Note: Click to toggle Enable/Disable exchange org creation step in exchange subscription provisioning. Note that if setting is off, exchange organization created during exchange subscription provisioning for all orders. Search Search Status Qustomer ID Qustomer Name VHINCS User Id	Operations			
reated during exchange subscription provisioning for all orders. Search Sear	Click to enable ski	ip Exchange organization creation for import		
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What happens to old invoices in MachPanel? or Do they get transferred to WHMCS?

Currently we aren't offering any solution to existing invoices due to different billing structure of MachPanel and WHMCS. Existing invoices can be achieved and used as reference to create plan at WHMCS.

Note: Once WHMCS module is Enabled MachPanel billing will not be available to use.

MachPanel Knowledgebase <u>https://kb.machsol.com/Knowledgebase/53437/WHMCS-integration-in-MachPanel</u>