How to delete Mail domain\subscriptions and customer from MachPanel?

Summary

This article provides a summary for how to delete subscriptions and customers from MachPanel control Panel.
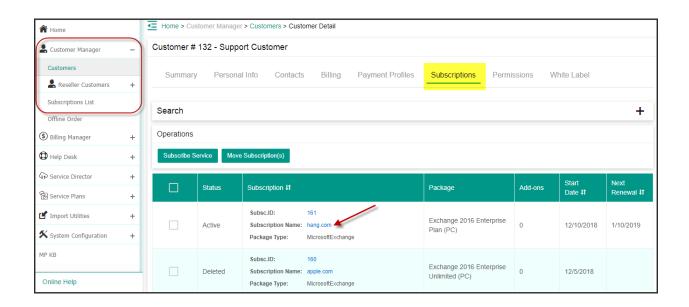
Applies To

This article applies to all builds versions of MachPanel.

Solution

How to delete the subscription?

- To delete\remove the subscription from the MachPanel Control Panel, Go to customer section and click on **Customer Name**. You will see all the subscriptions of that customer as shown below:

- Select the subscription from the subscriptions list or navigate to the customer detail page and click on the **Subscription name** which is to be removed under **Subscriptions** tab as shown above:
- Now click on **Cancel Subscription** under **General Info** tab. See the snapshot below:

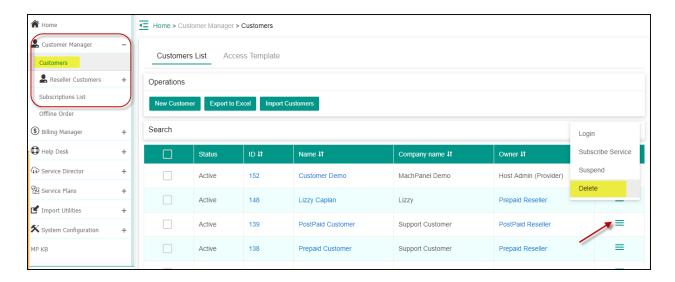# How to delete Mail domain\subscriptions and customer from MachPanel?

- You will see the following screen, enter required info and click on **Submit**.

Finally click on "RUN" link from the **Service Queue** section.

How to delete the customers?

In order to delete customers from MachPanel, navigate to the path: **Customer Manager >> Customers** or **Reseller Customers** and click on **Delete** link from options column. The following screen will appear.

>> **Cannot delete the customer: There are some active subscriptions of this customer.**

Please remove all the subscriptions of the customer first from the "Service Queue".

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For More Information

If you got any other Error Message or encounter any other issue during the deletion of subscription or customer, please create a new support ticket or send an email at support@machsol.com .

MachPanel Knowledgebase

https://kb.machsol.com/Knowledgebase/51370/How-to-delete-Mail-domainsubscri...