Release Date: February 27, 2012

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Important Pre-requisites

- 1. MachPanel Control Server v.4.2.31
- 2. MachPanel Remote Server v.4.2.31
- 3. .Net Framework 3.5

Upgrade Instructions

Please follow the steps given below in sequence and execute instructions in the KB articles to complete the update:

- 1. Update to Latest MachPanel
- 2. <u>Update to Latest MachPanel Remote Server</u>

New Features/Improvements

- Lync 2010 fully supported by MachPanel.
- Verified and added support for "SmarterStats 7" in HostMatic Module.
- Added **Chinese language pack** to translate MachPanel into Chinese.
- Export Customer List First Name, Last Name, Company and Email Address fields.
- Disable Auto Processing from Service Queue.
- Exchange SP2 upgrade handling handle automatic update from SP1 to SP2.
- MachPanel Customer Control Center (CCC) redirection redone on basis of query string instead of Session values.
- Modifications in MachPanel Taxation sub-module of Billing module (Tax Zone 2 and Compound Tax implementation).
- Option to give Full Access Rights and Send As permissions for resource mailbox in control panel.

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- Input Email address while adding AD user.
- Option to specify Public Folder server details while adding server group.
- Add Company Name in Reseller Control Panel Customer's Manager.
- Automation of Remote Servers Update according to version of Control Server.

Resolved Issues

MachPanel (General):

- o Add-on should get canceled with main subscription
- o PayJunction bug of charging with expired Credit Card
- o Change name of 'Misc Product' product type from 'Reseller Hosting' to 'Misc Product'

HostMatic:

 Service management from customer end give error for Hostmatic (Hosting module).

• CRM:

- o Customer not able to disable/enable CRM user
- o CRM Multiple domain (UPN Suffix Issue) fixed
- o When CRM user password is changed, wrong email is sent due to email template issue.

SharePoint:

- o SharePoint disappears from store front if Wireless module is disabled from "Built-in Modules".
- **Exchange 2007/2010:** Ex2010 SP2 timeout problems in Organization creation.
 - o Usage report not showing properly
 - o Resources not set properly for organizations that are imported into MachPanel.
 - o Mailbox Disable feature fixed
 - o Issue with mail-contacts import in MachPanel
 - o Issue with download outlook profile
 - o Details should be hidden for resource mailboxes
 - o Resource mailboxes shouldn't offer the possibility to download a profile-file, since these mailboxes can't be set up directly in Outlook.

• Store Front:

o Built in modules show in shopping cart at reseller end even if they are disabled.

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Known Issue

 MachPanel provisioning service may crash on certain remote servers. Please contact us at support@machsol.com if you face such issue.

MachPanel Knowledgebase

https://kb.machsol.com/Knowledgebase/50303/MachPanel-4.3-BUILD-10-Release-N...