

MachPanel Provisioning System

MachPanel Provisioning System is a unified control panel system for the delivery and management of both traditional web hosting and profitable SaaS hosting services. It includes management control panels for provider and self-service control panel for their customers. It comprises of:

- MachPanel Provisioning System
- MachPanel Shared/Traditional Hosting (Shared Web Hosting Extension)
- MachPanel SaaS Hosting (Enterprise Extensions)

MachPanel Provisioning System is an **ALL-in-ONE** Complete Business Automation Solution for Windows. It includes everything a hosting company needs to run day-to-day business operations. The system helps run a profitable, extensible, and successful hosting business using latest tools and cutting edge technology. It caters the need of **Traditional** as well as **Enterprise SaaS hosting**.



Revision: 1.0

www.MachSol.com


MachPanel offers numerous features, some are mentioned below:

Management	Billing & Provisioning
Data Center Management	Multiple Currency Support
Hosting Servers Management	Multiple Payment Gateways Support
IP Address Pool Management	Automatic invoicing, transactions and subscriptions management
Service Plan Management	Billing Statement & Control
Client Management	Service Plan billing intervals
Providers Management <ul style="list-style-type: none"> • Hosting Panel (Plesk, Helm) etc. • Domain Registration (DirectI, Enom etc.) • Payment Gateway (PayPal, 2Checkout etc.) 	<ul style="list-style-type: none"> • Set parameters and limits for Service Plans • Set Add-ons • Service Queue Management • Automatic Service account notification

Monitoring	Help Desk
Alert features	Support for unlimited Departments
Bills tracking	Customized auto responses
Account statement	Email parser for ticket generation
Customer Management	Rule based ticket handling
Subscription Management	Intuitive Help Desk interface

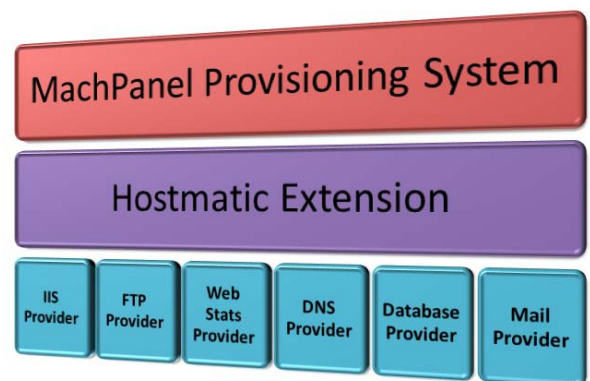
1 Traditional Hosting through MachPanel

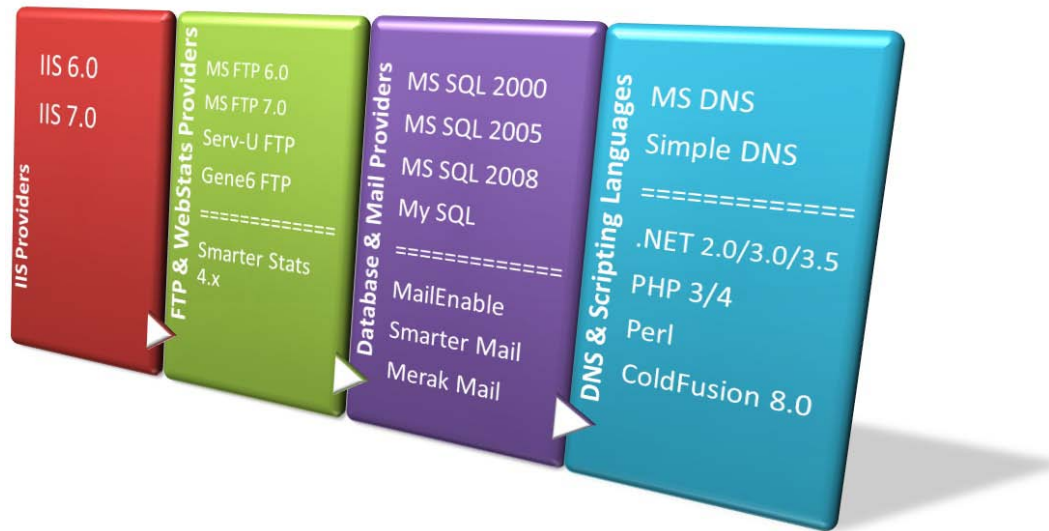
MachPanel allows Traditional hosting through its Hostmatic extension. Hostmatic let's you start with minimal number of servers and expand as you grow without any extra cost or investment on the control panel system.

- Hostmatic is a powerful MachPanel extension 
- Extends its functionality to support web & data hosting
- Provisioning on large server farms in a load-balanced manner.

1.1 Supported Providers

In addition to automation, it provides broad 3rd party integrations with popular platforms to support multiple providers. Below is the list of few providers supported with MachPanel.





1.2 SaaS Hosting through MachPanel

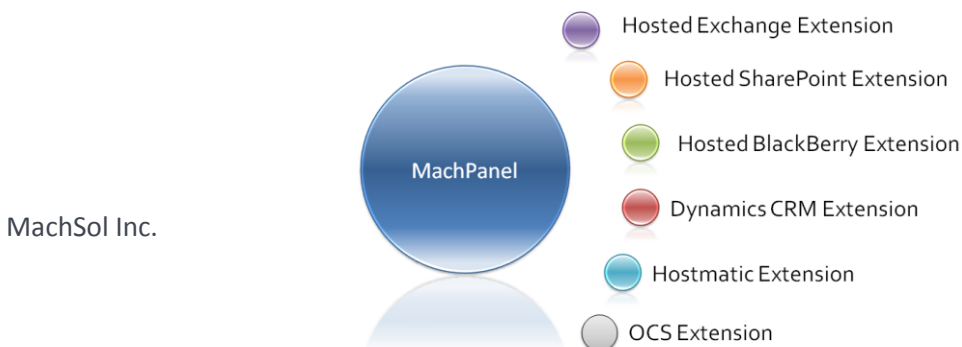
In addition to Traditional Hosting, Software as a Service (SaaS) hosting is a vital and powerful feature that MachPanel possesses. It allows various Enterprise solutions for broad SaaS Hosting Services that include:

- a. Hosted Exchange Extension (HEE) 
- b. SharePoint Extension (SPE) 
- c. BlackBerry Extension (BBE) 
- d. Hosted CRM Extension (HCE) 
- e. OCS Extension (OCSE) 

Over the years, there have been a gradual paradigm shift from shared web hosting to SaaS hosting. MachPanel caters both. Extensions play an integral role for expanding and widening the range of hosting services (Shared hosting or SaaS hosting)

2 MachPanel Extensions

MachPanel extends its feature set through various extensions.



[2.1 Hosted Exchange 2007/2010 Service](#)

MachPanel Hosted Exchange Extension (HEE) provides complete functionality of Microsoft Exchange 2007 and MS Exchange 2010. It caters the management/provisioning of exchange organizations, mailboxes, contacts, distribution lists and public folders along with service provisioning.

MachPanel's HEE can either be used independent of MS Hosted Messaging & Collaboration (HMC) through HEE (Standalone) or in conjunction with HMC using HEE with HMC/MPS flavour.

[2.2 Hosted Dynamics CRM Service](#)

MachPanel can provision and bill hosted Dynamics CRM service. It provides service plan wizard, ecommerce store and self-service tools for CRM service management.

[2.3 Hosted Microsoft Office SharePoint Server \(MOSS 2007\)/SharePoint Server 2010](#)

MachPanel can provision and bill hosted MOSS 2007 service as well as SharePoint 2010. It provides service plan wizard, ecommerce store and self-service tools for SharePoint service management.

[2.4 Hosted Blackberry Service](#)

MachPanel's BlackBerry Extension (BBE) provides wireless service altogether to facilitate seamless handheld functionality. It allows you to access email while on the move. In addition to this, you have complete access to your contacts, calendar, tasks, instant messaging, notes, web services, web based and enterprise applications. Hence, a complete, unified and integrated solution is at your fingertips to ensure collaborative environment.

[2.5 Hosted Office Communications Server \(OCS\) 2007 R2](#)

MachPanel Hosted OCS Extension unifies communications bearing IM connectivity, conferencing, telephony, file transfer alongside many other features. MachPanel OCS Extension (OCSE) empowers your enterprise to simplify communications via messaging, text, voice and video at enterprise level and person to person. Having MachPanel OCS extension, you cannot only perform much better but you can also have the flexibility and freedom of communications infrastructure being unified.

[2.6 Shared Hosting on Windows 2008/2003](#)

Hostmatic module which is included with MachPanel let's hosting providers say **good bye** to legacy control panels and move their shared hosting business to our low cost high yield unified hosting platform. MachPanel can provision websites on Windows 2003/2008 (**IIS6/IIS7**). Variety of DNS servers (**MS DNS, Simple DNS**), Mail Servers (SmarterMail, Merak, MailEnable), Domain registrars (eNom, DirectI, OpenSRS), Database servers (**MSSQL 2000, 2005, 2008, mySQL**), Stats Servers, Scripting Language are supported.

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